pushTAN: Instructions for activation

Start the registration as described below only when you have received your registration data. (As letter or SMS)

1. Make sure that the free S-pushTAN-App from the App Store is installed on your mobile device.

2. Go on with the next step, depending on how you received the registration data.
   - Open the link from the SMS inside the S-pushTAN-App (do not use your browser). Choose a password.
   - Open the S-pushTan-App and choose a password, if you are asked to. Choose „Mit Registrierungsbrief starten“ and scan the QR Code printed in the registration letter or use the manual entry.

3. Your personal activation code ("Freischaltcode"), which you need in Step 5, is now displayed in the S-pushTAN-App.

4. Now use the browser (don’t use the S-App) on your PC, tablet or smartphone to login to your Sparkasse Online-Banking. To do this, use the “Anmeldename” stated in the registration letter or the “Legitimations-ID”. Or when you received SMS the known credentials. If you have received a new PIN by separate letter, please use this to login.

5. After logging in, you will see that you can activate the pushTAN connection. Click on “Jetzt Freischalten” (Activate now) and enter your personal activation code (“Freischaltcode”) from the S-pushTAN-App.

6. Activation is now complete. If you have logged in with a new PIN, Online-Banking will ask you to change the PIN. The TAN required for this will be sent to the S-pushTAN-App.

Important: If you want to use pushTAN with the Sparkassen-App or financial software like StarMoney, you still have to setup these for pushTan.
You can find further instructions about this at the Online-Banking of your Sparkasse.

If necessary you will receive a PIN-letter by separate post as well which contains a new Start-PIN.

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Finanzgruppe
Deutscher Sparkassen- und Giroverband